

QUALITY POLICY

The Commitment of Candid Oil Services Limited is to deliver exceptional Provision of Drilling Support Services, Procurement Services, QAQC Inspection Services, Operations & Maintenance of Oil & Gas Facilities, Quantity & Quality Inspection of Petroleum Products, Electrical and Instrumentation Engineering, Site Preparation, Pipeline, Tanks & Skid Fabrication Services to our clients in the oil and gas industry, based on our values of:

- Quality
- Ethics
- Integrity
- Commitment
- Relationship

In order to achieve this objective, we will maintain an effective and efficient Quality Management System based upon the requirements of ISO 9001:2015 to demonstrate, externally and internally, our commitment to **delivering local services to global standards**.

In particular, Candid Oil Services Limited will:

- Set measurable objectives that will help achieve customer requirements and enhance customer satisfaction
- Ensure all our staff have the appropriate qualifications for the work they do for our clients, including drawing on a worldwide talent pool, following a rigorous recruitment and ongoing capacity development programme
- **Proactively seek feedback** from customers on how well our products and services meet their requirements to enable us to **set objectives** for continual improvement
- Periodically monitor and assess the effectiveness of our quality policy, business processes and objectives through Management Reviews and internal audit
- Analyse the causes of any complaint or problem, and take appropriate action to prevent recurrence
- Select and work closely with external providers who enable Us to create and deliver a reliable performance
- Provide a work environment that promotes the wellbeing of our employees and encourages positive teamwork
- Encourage all employees to identify problems and make suggestions to improve all aspects of our services and business processes
- Ensure that all employees and other interested parties are aware of the Quality Policy and are committed to the effective implementation of the Quality Management System
- Ensure that we continuously comply with all necessary regulatory and legal requirements

The continual improvement of the Candid Oil Services Limited's Quality Management System is fundamental to the success of its business and must be supported by all employees as an integral part of their daily work.

Olalekan Oyeleye

Managing Director
Quality Policy COSL-TM-QP-01
Version: 1
Authorization Date: 26/07/21